# Shontel von Emster

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# **Objective**

Seeking a challenging position where my experience and skills will contribute to an organization's success

# Highlights

- 10+ years of graphic design skills and print production knowledge developed from complex challenges
- Exceptional prioritization skills to effectively simplify high-volume 4-color and digital print projects
- Cuts costs and increases client satisfaction by successfully negotiating pricing and turnaround times with vendors
- Executes and delivers finished product efficiently with knowledge of offset lithography and digital printing
- Completes projects with exceptional organizational and communication skills
- Drastically reduces the need for reprints by applying strong penchant for proofreading
- Consistently ensures excellent quality of printed materials with a sharp eye for color and detail

### Experience

#### **Print Production Supervisor**, 2006 – 2016

Chrisad, Inc., San Rafael, CA

- Successfully launched domestic and international marketing campaigns for clients by collaborating with printers
  and mail houses in US, Canada, UK and Australia by understanding each country's specific regulations
- Dependably delivered printed materials within tight deadlines
- Motivated vendors to submit favorable competitive pricing by maintaining strategic relations
- Highlights in leadership role:
  - Developed and established uniform internal processes for staff clarity and error reduction within the Creative Services Department
  - Independently researched, interviewed and assessed domestic and international print vendors for company expansion
  - Collaborated with teams and managed processes within varying project timelines

#### Graphic Designer, 2005-2006

Chrisad Inc., San Rafael, CA

- Optimized the design of collateral and promotional items for direct mail marketing by using research-based imagery
- Recognized for highest production in the department
- Sought for special projects for select clients
- Expanded the photo library by assisting the art direction of the annual company model photo shoot

### Graphic Designer, 2002 – 2004

Chico Enterprise-Record Newspaper, Chico, CA

- Designed layout for daily and weekly classified, retail and real estate clients' newspaper ads
- · Regularly completed ads under tight deadlines by teaming with clients and staff

#### Skills

Adobe Creative Suite, Google Docs, Asana, FileMaker Pro, Salesforce, Microsoft Outlook, Excel and Word

### Education

California State University, Chico, CA

Bachelor of Arts, Communication Design Minor: Business Administration

Art Institute of Colorado, Denver, CO

Associate of Applied Sciences, Visual Communications